VALUES IN COMPUTING

CHI2017 Workshop Sunday 7th May 2017

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Outline

09:00 Welcome and Introductions

10:00 Focus Session 1: Values Findings

11:00 – 11.15 Coffee Break

11:15 Focus Session 2: Values Ensembles

12:15 Quick Synopsis: Emerging Themes

12:30 – 14.00 Lunch Break

14:00 Focus Session 3: Values in Action

15.00 – 15.15 Coffee Break

15:15 Synopsis and Discussion

16:00 – 16.15 Break

16:15 The Denver Manifesto & Dissemination Plans

17:00 End

long lunch => we went straight to Synopsis & the Manifesto

Introductions!

- M. Brandão   <= =>   B. Towne
- I. Johnson   <= =>   G. Cockton
- M. Van Mechelen   <= =>   C. De Souza
- S. Dodier-Lazaro   <= =>   C. Sas
- A. Dix   <= =>   Team VIC

Quote
Summary
Future work

VIC survey: emerging findings

Values Survey Findings (N=151)
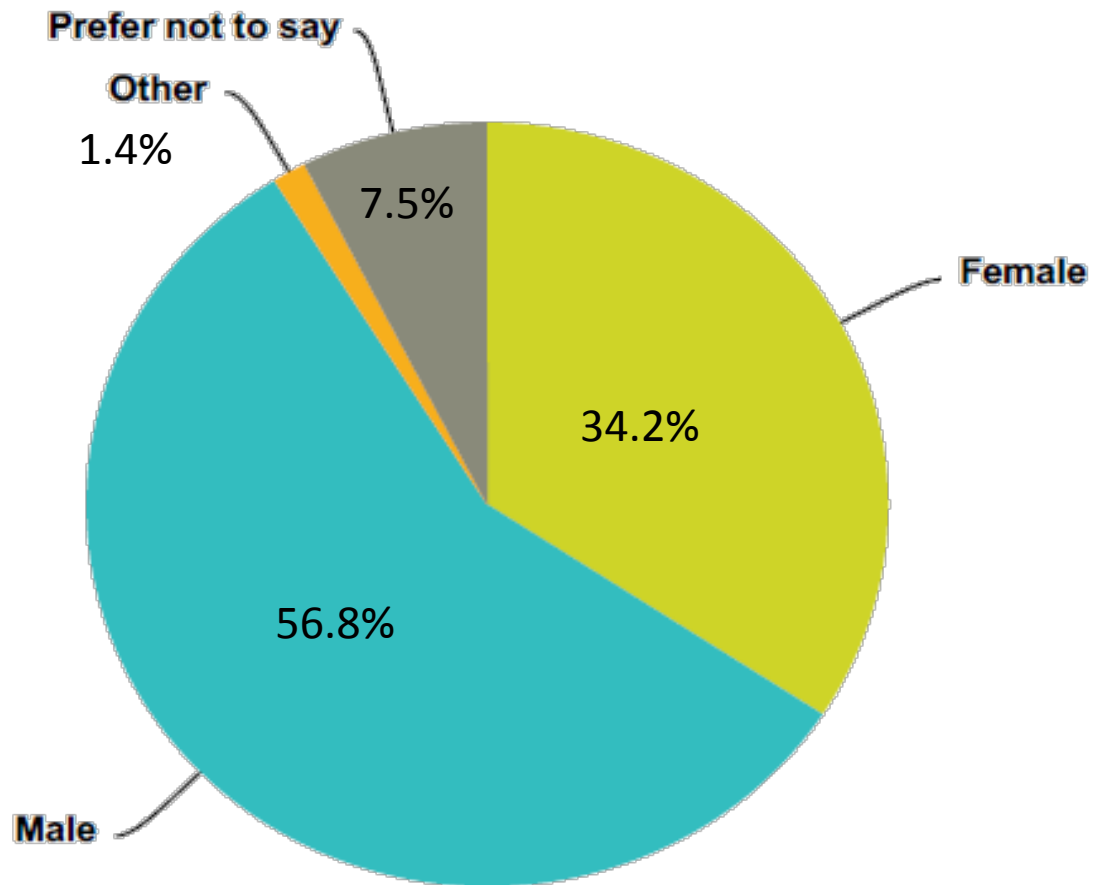
http://www.valuesincomputing.org/survey/

- **Open text** (Q3, Q5, Q6) analysis
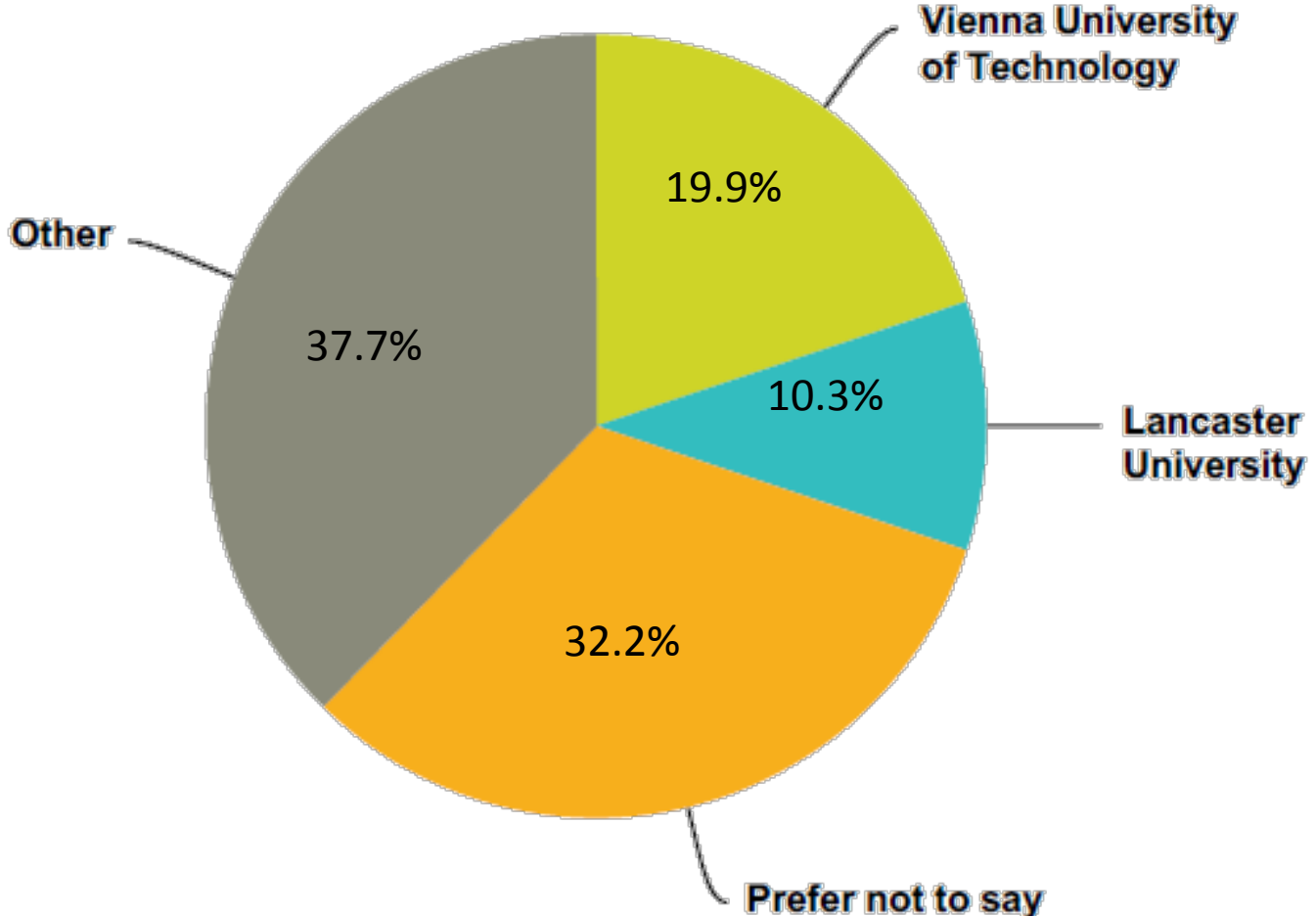- Crowd sourced
- Automated

Tick Boxes (Q2, Q4)
- Descriptive stats

I am…

From…

Summary

Q3 DO VALUES SHAPE TECH?

44 responses

- Importance and Influence of values in decision making processes
- Prioritization
- Examples(e.g.; i.e.)
- Reflexivity /Awareness (Lack of)

92% agree {53.6% very much, 38.4% somehow}

Q5 ORG's VALUES MATCH

37 responses

- Ranking, Prestige, Respect, Success
- Financial, Funding,

67.5% agree {9.9% very well, 57.6% somehow}

Q6 MOTIVATION TO PUBLISH

117 responses (*open text only*)

- Recognition / Community feedback
- Sharing / Mutual learning
- A career necessity / Sense of obligation.
- Ranking / Performance / Recognition

Open Text: First Cut

"Crowd"- Sourced*

- Q3: What and Why

Automated Analysis

- Q3, Q5, Q6 Word Frequencies; SemTags

* we asked the rest of workshop organisers to pick the quotes that they found most poignant and tell us why.

Crowd-Sourced

1 *"Assumes belief in the possibility of a causal relation either way. There's no checkbox to say that you think the question itself is problematic conceptually. i.e., it's the *wrong* question to be asking - we can endlessly search for causes if we want to but that doesn't necessarily help us understand the ways in which people make sense of technology*

Because it raises a deeper question about what question we should be asking about this and if and how values-in-design & sense making-in-use relate to each other

2 *"My first response was yes. However, if we think about some of the actions of companies like Uber and the values they represent, compared to the values of the people who create those technologies then I wonder if the answer is no"*

Because it raises the questions of whose values count, influence etc ... here between the companies and the developers/employees... raises lots of possibilities for discussions about relative power to influence/shape etc.

Crowd-Sourced

3 *"But rarely knowingly so, especially in technology design. Some other areas of design have more self awareness, explicit strategy and critical reflection*

Because it points to the issue of there always being some shaping role but the issues of not being (not being taught to be) reflexive as s/w developers (lots of answers reflect thispoint)

4 *"Engineers are not taught to be reflexive in understanding the context of their own worldviews and cultural hegemonies."*

Because this was one of the things we tried to achieve in the software design studio (cf. Schon's reflective practitioner). Very much relates to our ideas on values-based SE.

5 *"Do the values that designers at Uber talk about holding at dinner parties align with those that drive the company they work for?"*

Because again, this relates to our values-based SE work -- tracing values down from organisational mission statement to lines of code

Automated

- **Wmatrix** corpus analysis and comparison tool
- a web interface to the English **USAS** and **CLAWS** corpus annotation tools
  - standard corpus linguistic methodologies such as frequency lists and concordances
- USAS: U - Semantic Analysis System;
- CLAWS: Part-of-Speech (POS) tagger for English

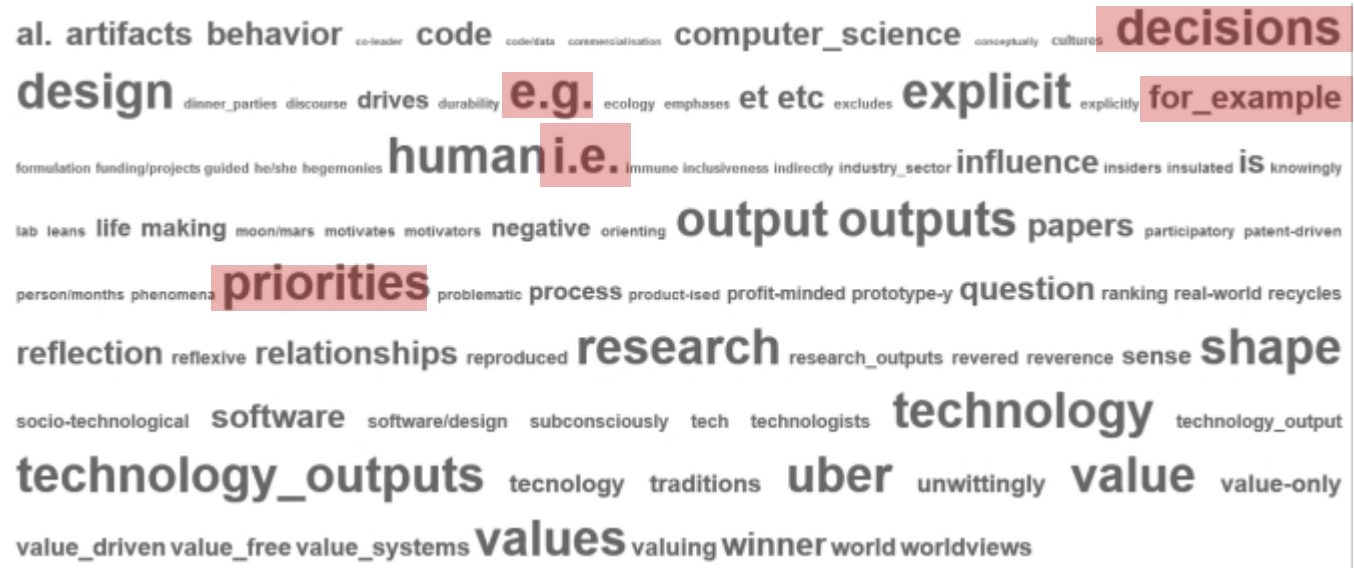http://ucrel.lancs.ac.uk/wmatrix/

Q3: WF   Values Shape Tech *vs Spoken English*

"i.e. socio-technological systems don't necessary remain static in their use"
"Yes , particularly the decisions about what kind of concepts to design and for what purposes"
"Explicit strategy and critical reflection , e.g. design for sustainability , diversity , inclusiveness"
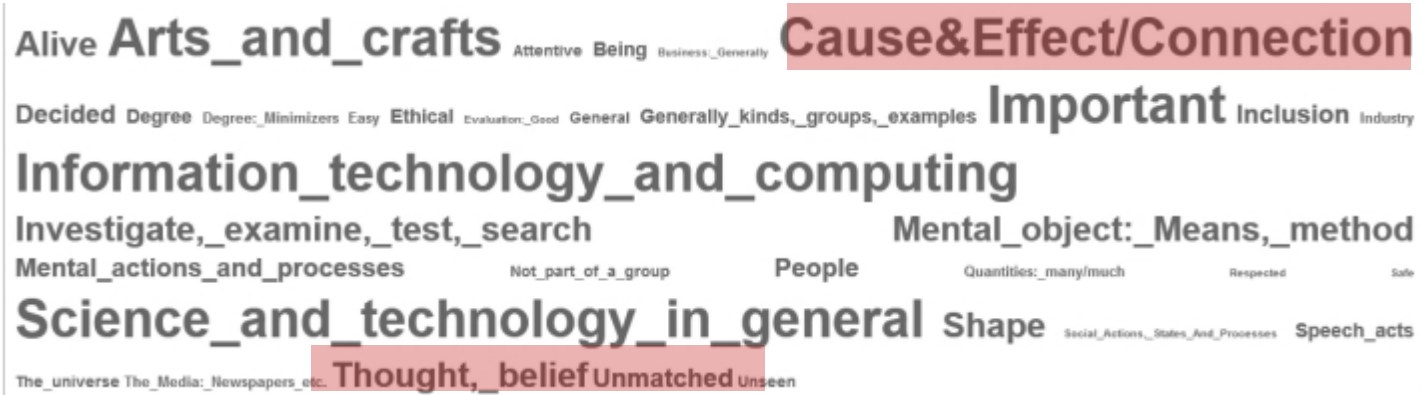
Q3: ST   Values Shape Tech *vs Spoken English*

"Engineers are not taught to be <u>reflexive</u> in understanding the context of their own worldviews and cultural hegemonies"
"Even one has values i.e. , <u>reasons and priorities</u> for what catches their interest"
"Values <u>influence</u> the problems we choose to address , how we address them , and where"

(sorted on log-likelihood (LL) value threshold = 6.35; freq = 5)
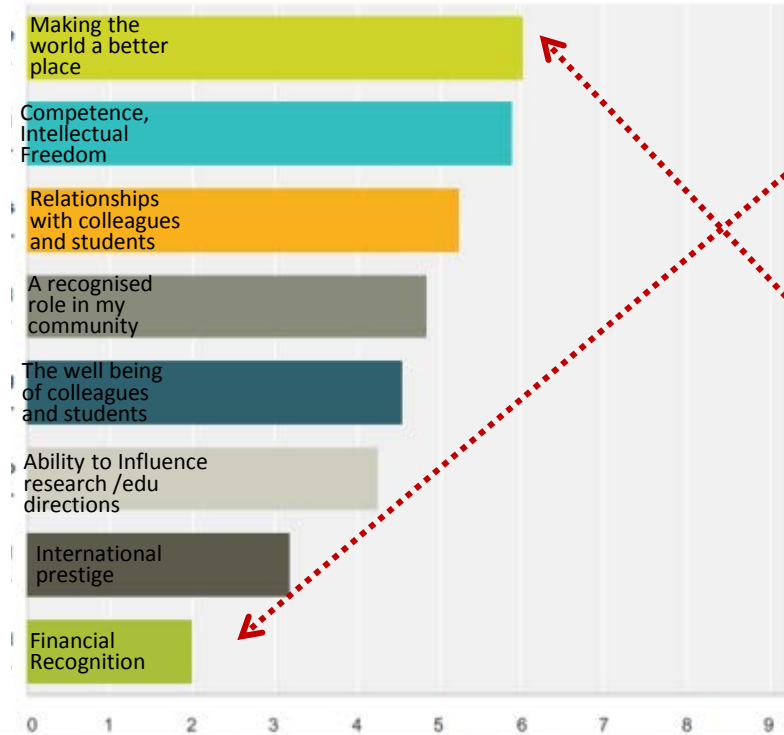
"<u>Recognition</u> , but <u>not simply for prestige</u> but for <u>discussing</u> my ideas"
"Being part of the <u>conversation</u> , <u>sharing</u> my knowledge , getting <u>recognition</u> , not losing my job".
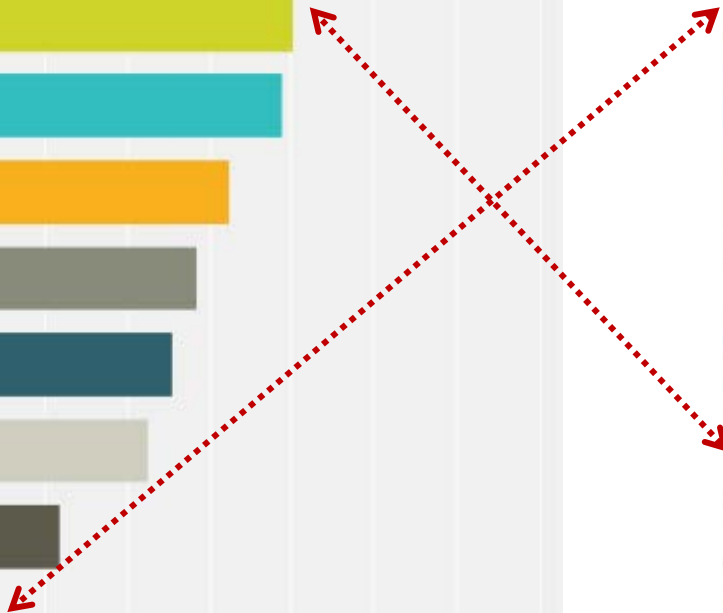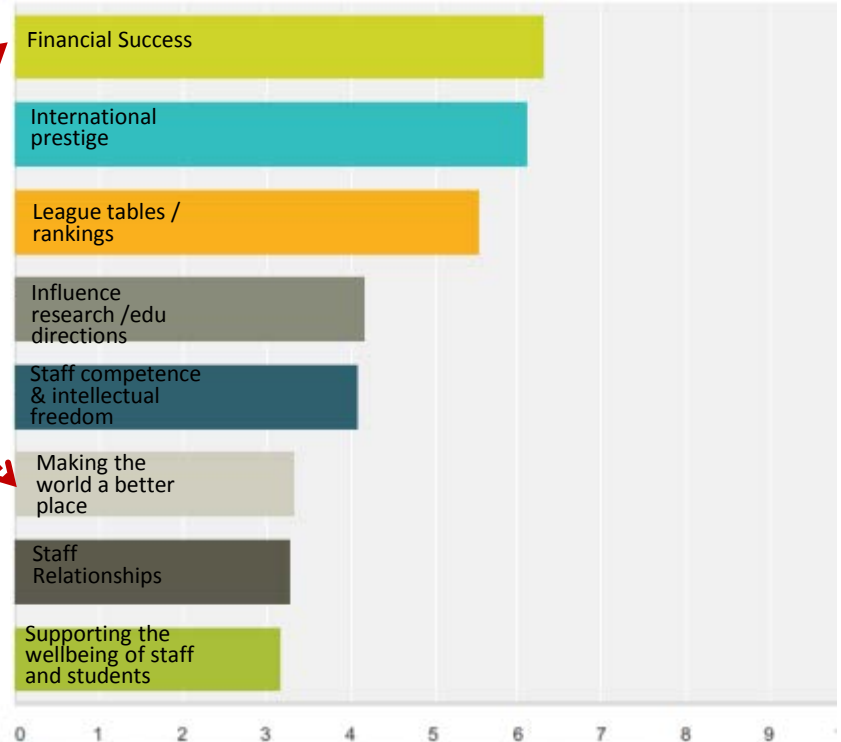
Values Ranking

Personal

Making the world a better place	
Competence, Intellectual Freedom	
Relationships with colleagues and students	
A recognised role in my community	
The well being of colleagues and students	
Ability to Influence research /edu directions	
International prestige	
Financial Recognition	

Institution

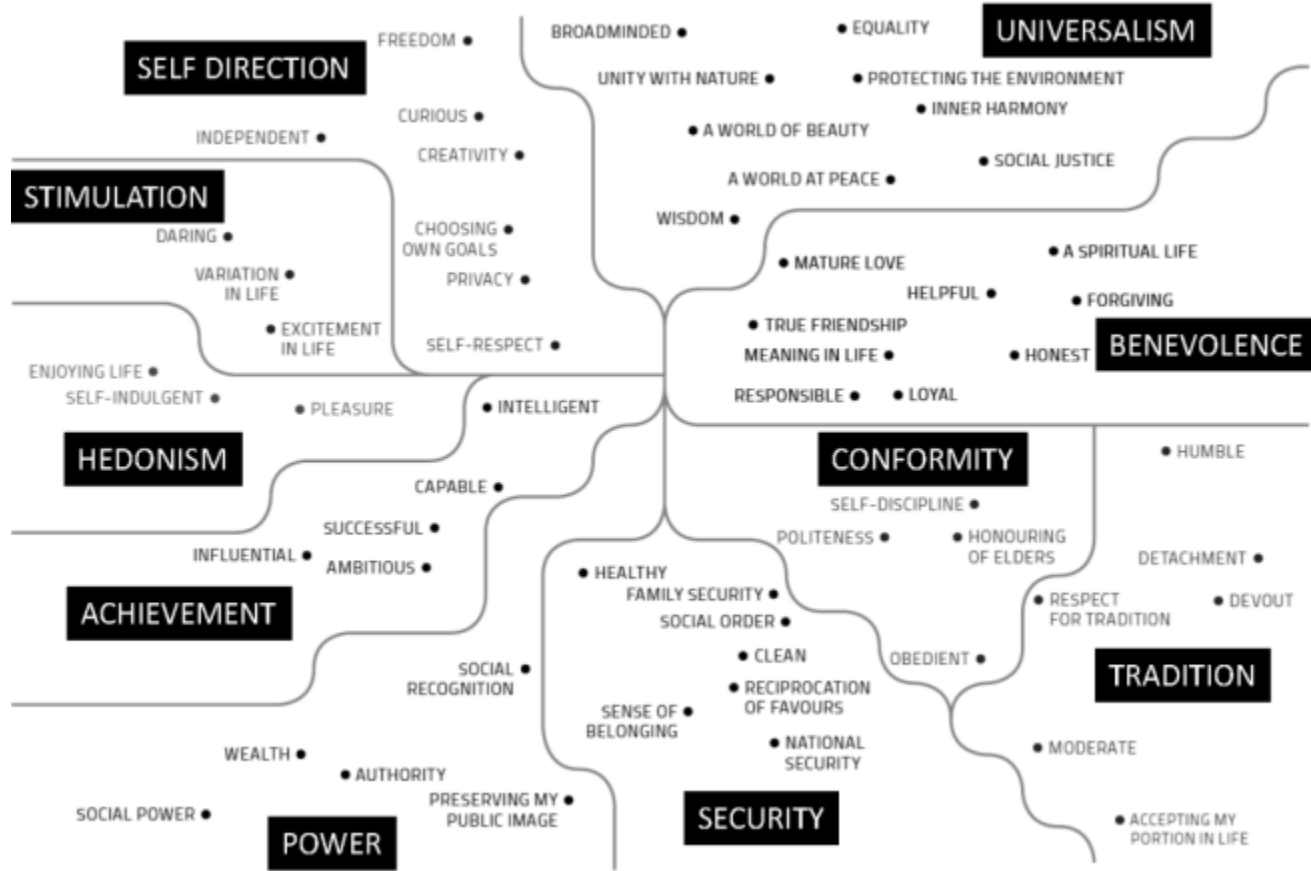|	
Financial Success	
International prestige	
League tables / rankings	
Influence research /edu directions	
Staff competence & intellectual freedom	
Making the world a better place	
Staff Relationships	
Supporting the wellbeing of staff and students	

Values Structures {Schwartz '92}

Discussion points

- Burning questions / observations
- Data sharing for different data visualisations / analysis / approaches

{BREAK}

Values Ensembles

11.15

Bistro Vendôme, 1420 Larimer St

Bistro Vendôme
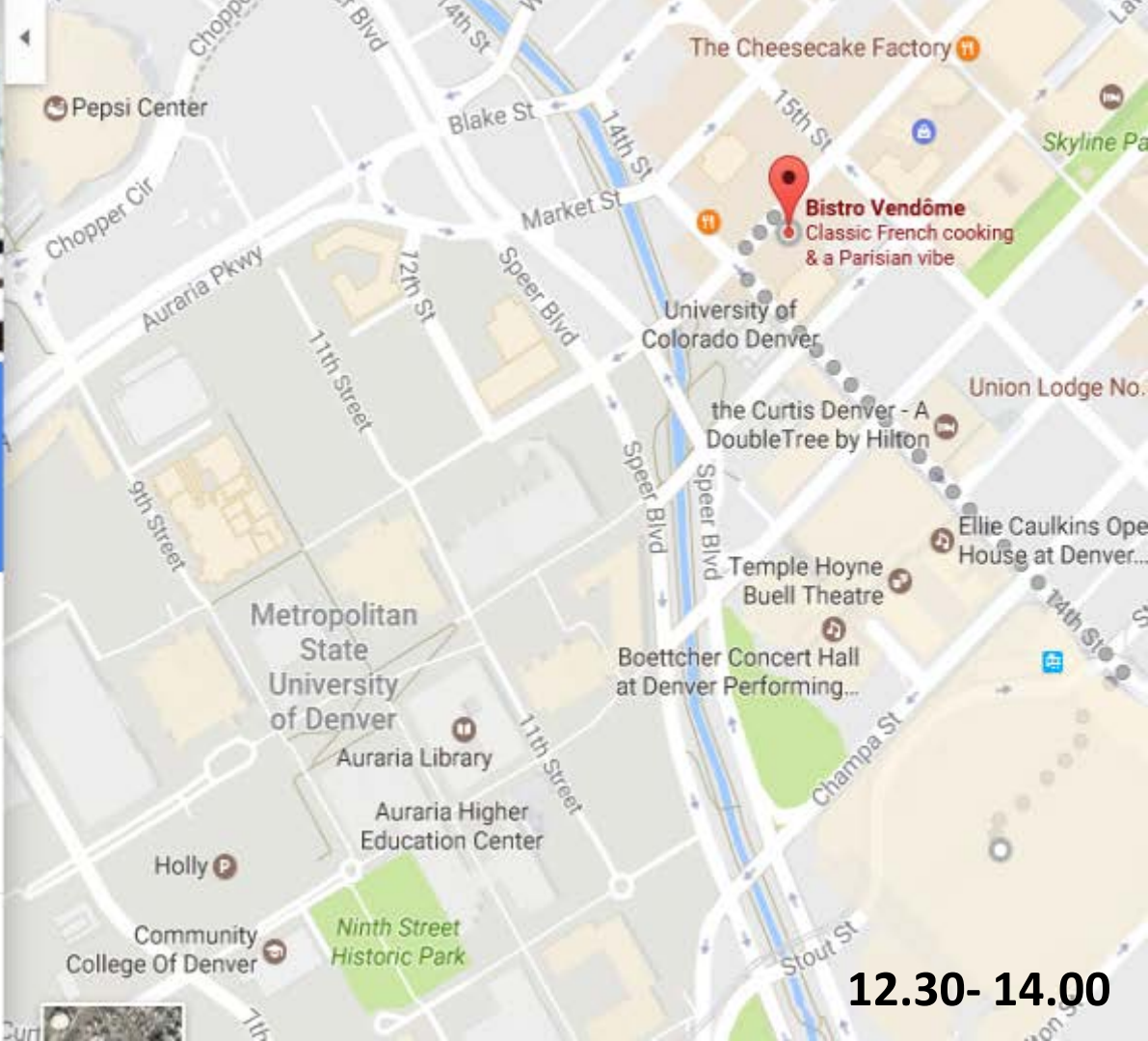
4.2 ★★★★☆ · 110 reviews · $$

French Restaurant

Directions

SAVE NEARBY SEND TO YOUR PHONE SHARE

Traditional Left Bank-style cafe with a garden crafting slightly modern twists on French standards. - Google

1420 Larimer St, Denver, CO 80202

Located in: Larimer Square

The Cheesecake Factory

Pepsi Center

Bistro Vendôme
Classic French cooking & a Parisian vibe

University of Colorado Denver

the Curtis Denver - A DoubleTree by Hilton

Union Lodge No.

Ellie Caulkins Ope House at Denver...

Metropolitan State University of Denver

Temple Hoyne Buell Theatre

Auraria Library

Boettcher Concert Hall at Denver Performing...

Auraria Higher Education Center

Holly

Community College Of Denver

Ninth Street Historic Park

12.30- 14.00

Denver Manifesto & Next

15:15 – 16:00 Synopsis & Discussion

Denver Manifesto First draft

16.00 – 16.15 Break

16:15 – 17:00 The Denver Manifesto & Dissemination